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**COMBINED AMENDMENT & PETITION FOR EXTENSION OF
TIME UNDER 37 CFR 1.136(a) (Large Entity)**

Docket No.
BS99-124

In Re Application Of: **TIDWELL ET AL.**

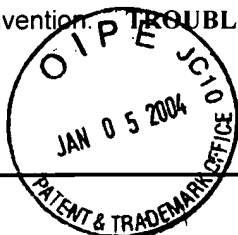
Serial No.
09/604,316

Filing Date
June 27, 2000

Examiner
STIMPAK, Johnna

Group Art Unit
3623

Invention: **TROUBLE TRACKING SYSTEM AND METHOD**



TO THE COMMISSIONER FOR PATENTS:

This is a combined amendment and petition under the provisions of 37 CFR 1.136(a) to extend the period for filing a response to the Office Action of September 3, 2003 in the above-identified application.
Date

The requested extension is as follows (check time period desired):

☒ One month ☐ Two months ☐ Three months ☐ Four months ☐ Five months

from: December 3, 2003 until: January 3, 2004
Date Date

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The fee for the amendment and extension of time has been calculated as shown below:

CLAIMS AS AMENDED

	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	38 -	38 =	0	x \$18.00	\$0.00
INDEP. CLAIMS	6 -	6 =	0	x \$84.00	\$0.00
FEE FOR AMENDMENT					\$0.00
FEE FOR EXTENSION OF TIME					\$110.00
TOTAL FEE FOR AMENDMENT AND EXTENSION OF TIME					\$110.00

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110.00 DP

**COMBINED AMENDMENT & PETITION FOR EXTENSION OF
TIME UNDER 37 CFR 1.136(a) (Large Entity)**

Docket No.
BS99-124



The fee for the amendment and extension of time is to be paid as follows:

- ☒ A check in the amount of **\$110.00** for the amendment and extension of time is enclosed.
- ☐ Please charge Deposit Account No. _____ in the amount of **\$110.00**
- ☒ The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. **50-1390**
- ☒ Any additional filing fees required under 37 C.F.R. 1.16.
- ☐ Any patent application processing fees under 37 CFR 1.17.
- ☐ If an additional extension of time is required, please consider this a petition therefor and charge any additional fees which may be required to Deposit Account No. _____

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Lawrence D. Eisen

Signature

Dated: January 5, 2004

Lawrence D. Eisen
Registration No. 41,009
SHAW PITTMAN LLP
1650 Tysons Boulevard
McLean, VA 22102

Customer No. 28970

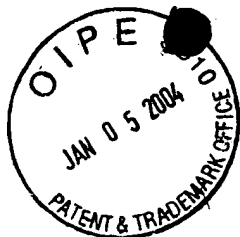
I certify that this document and fee is being deposited
on _____ with the U.S. Postal Service as
first class mail under 37 C.F.R. 1.8 and is addressed to the
Commissioner for Patents, P.O. Box 1450, Alexandria, VA
22313-1450.

Signature of Person Mailing Correspondence

Typed or Printed Name of Person Mailing Correspondence

CC:

BS99-124



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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

TIDWELL ET AL.

Serial No.: 09/604,316

Filed: June 27, 2000

For: TROUBLE TRACKING SYSTEM
AND METHOD

Art Unit: 3623

Examiner: STIMPAK, JOHNNA

AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Advisory Action mailed on December 17, 2003, please amend the above-identified application as follows:

A petition for a one month extension of time is being filed herewith. Any additional fee necessary for consideration of this response is hereby authorized to be charged to Deposit Account Number 50-1390.

Amendments to the Specification: None.

Amendments to the Claims: reflected in the listing of claims that begins on page 2 of this paper.

Amendments to the Drawings: None..

Remarks: begin on page 15 of this paper.

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